

Training Series for CCBHCs on Veteran Identification, Support, and Resources

September 13, 2023

Maine Medical Association, Center for Quality Improvement

# TODAY'S AGENDA

10:30 am	Welcome and Introductions
10:35 am	Training Overview
10:40 am	Office Hours Overview
10:45 am	How to Access Trainings on the LMS
10:50 am	Next Steps and Questions
11:00 am	Adjourn



# TODAY'S AGENDA



2:30 pm	Welcome and Introductions
2:35 pm	Training Overview
<b>2:40</b> pm	Office Hours Overview
2:45 pm	How to Access Trainings on the LMS
2:50 pm	Next Steps and Questions
3:00 pm	Adjourn

## FUNDING

#### Our funding

- Comes from the Maine
  Department of Health and Human
  Services, Office of MaineCare
  Services
- Runs through the end of March 2024





## CCBHC VETERAN TRAINING PROJECT STAFF

- Mary Milam, MPPM, CAPM, Project Manager, Maine Medical Association, Center for Quality Improvement (MMA-CQI)
- Jessica Reed, MSN, GNP-BC, Clinical Quality Manager, MMA-CQI
- Janet Johnson, Administrative Assistant, MMA-CQI
- Eric Haram, LADC, Haram Consulting, LLC



#### TRAININGS



- The purpose of these veteran-specific trainings is to help support Maine CCBHCs in identifying Veterans and developing care pathways to address Veteran behavioral healthcare needs as required for CCBHC certification.
- These trainings will also help CCBHCs understand and be sensitive to the uniqueness of miliary culture and specific needs of Veterans and referring them to veteran-specific resources when indicated.



## TRAININGS CONT.



- Occur last Wednesday of the month, except December
- From I:00 to 2:00 p.m.
- Communication: How You Will Find Out About Them/Reminders
  - Email from CQI
  - Previous training slides
  - Office of MaineCare Services
  - Calendar invites



#### **TRAINING TOPICS**

September 2023	October 2023	November 2023	January 2024	February 2024
Identifying Veterans (Ask the Question) and Referring to Maine Bureau of Veterans' Services Barrett Fisher Supervisor, Maine Bureau Of Veterans' Services, Caribou Field Office	Understanding military cultural competency for SMVF behavioral healthcare	Providing behavioral healthcare aligned with the VA Uniform Mental Health Handbook	Referring Veterans to crisis or behavioral healthcare resources and Identifying alternative therapy programs available in Maine for SMVF	Providing appropriate suicide screening and Lethal Means Safety Planning



## **OFFICE HOURS**





- Purpose: An opportunity to talk with peers in this CCBHC work and share best practices, challenges, and lessons learned
- Occur second Wednesday of the month
- From 1:00 to 2:00 p.m.
- No formal agenda
- Ask questions about previous trainings
- Ask questions about CCBHC certification
- Identify any action items and resources needs

#### HOW TO ACCESS RECORDED TRAININGS ON THE MMA-CQI LEARNING LAB

Step One:	Create a free account on the MMA-CQI Learning Lab <a href="mailto:qclearninglab.org/">qclearninglab.org/</a>
Step Two:	View the training
Step Three:	Complete the training evaluation in Survey Monkey, including entering name, organization, and role
Questions:	Contact Mary Milam at mmilam@mainemed.com



#### FUNDS FOR CCBHCS

#### Funds are available – more information to follow



#### NEXT STEPS

#### MMA-CQI

- Send an email with September training information and Zoom registration link
- Send a meeting invite for the training that can be shared with staff
- Send today's slide deck to the group

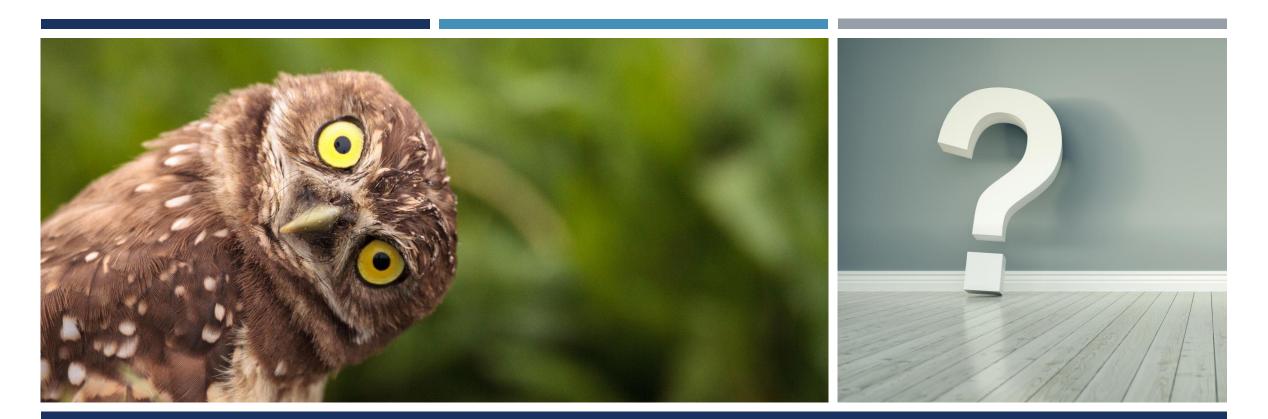
#### CCBHCs

- Attend the first training on Wednesday, September 27<sup>th</sup> with as many of your staff as possible
- Have you or someone from your staff attend Office Hours Wednesday, October 11<sup>th</sup>





# QUESTIONS?



## CONTACTS – MMA-CQI STAFF

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